

Future Providers OSCE Experience at Hennepin Healthcare

Authors: Muhammad Reza Chaudhry and Pradnya Ingle

In 2022, the ACGME proposed new requirements for family medicine (FM) programs to ensure that residents gain experience in providing care to underserved populations with emphasis being placed on the unique social and geographic contexts of the communities being served through quality practice experience. This initiative aligns with the Minnesota Department of Health's initiative on delivering culturally appropriate healthcare to refugee and underserved populations. FM resident in partnership with community members will design and deliver high-fidelity simulations at Whittier Clinic which is located within the most diverse neighborhood of Minneapolis. This quality improvement project will explore the personal and professional development of interns through educational training during core conferences and with scoring data generated through summative OSCEs at a level 1 trauma/safety net hospital. Community engagement and building educational partnerships with underserved communities. Desired outcomes of this quality improvement project is to have continued development of training materials by interns based on AHRQ toolkits to enhance communication techniques taught by FM curriculums. Overall goals are to establish ongoing improvement in patient outcomes and satisfaction through these cultural competency simulations.